



Self-Service Support

Title: **Decoding QSC Serial Numbers for Manufacture Date**
 Issue Date: September 10, 2013
 Revision Date: December 19, 2013
 Products Affected: All models
 Revision: B

Introduction

Not all serial numbers are created equal. QSC uses two types of serial numbers which are formatted in different ways. A serial number is always nine digits in length. You may want to know when your QSC product was manufactured in order to:

- know the age of the product
- determine whether the product is within its warranty period
- research service history of a product
- research owner history
- determine if any service bulletins or manufacturing changes occurred before or after a particular date

Attention

The warranty statement is very clear about what is covered under warranty. Please read the warranty statement at:
<http://qscservice.com/policies/warranty-statement/>

Serial numbers with mmyy format

The first four digits are a manufacturing date code in *mmyy* format; the last five digits are the sequential identifying number for each individual product (see Figure 1). For example, a serial number of 0711xxxx would indicate that the QSC product was manufactured in 07/2011, or July 2011.



Figure 1. Serial number with mmyy format.

Serial numbers in the Xmy format

The second digit represents the month of manufacture, and the third digit represents the year; use the decoder chart on the right to find the manufacture date. (The first digit is an individual factory code, and the fourth through ninth digits are the sequential identifying number for each individual product.) For example, a serial number of GJCxxxxx would indicate that the product was manufactured at factory "G" in 10/12, or October 2012.



Figure 2. Serial number with Xmy format.

G X X 6xxxxx	
Month	Year
A = Jan	9 = 2009
B = Feb	A = 2010
C = Mar	B = 2011
D = Apr	C = 2012
E = May	D = 2013
F = Jun	E = 2014
G = Jul	F = 2015
H = Aug	G = 2016
I = Sep	
J = Oct	
K = Nov	
L = Dec	

Contact information

Technical bulletins and other service documents are available for download from www.qscservice.com. If you need any further information regarding this service procedure, please contact QSC Technical Services at the addresses or numbers below.

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www.qscservice.com (product service and service center support)
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